EVALUATION ON SAP IMPLEMENTATION IN BINUS FINANCE DIVISION
USING PROPOSED CRITICAL SUCCESS FACTOR

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ABSTRACT

The objective of this research is to get a clear view regarding the difficulties and important factors regarding the SAP implementation project. This thesis will propose a list of Critical Success Factors consisting of technical and organizational elements that redeemed important to perform a successful SAP implementation project as the evaluation methods. The proposed Critical Success Factors will be used to evaluate the SAP project in BINUS as the research object. The research will emphasize the strength and weakness of the implementation process and use the results as a guide for other organization when planning to implement SAP system.

This thesis will also provide a glance at the differences in process flow before and after the SAP implementation in BINUS finance division.

Key Words: Critical Success Factors, SAP Implementation, Project Management, Enterprise Resource Planning.