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ANALYSIS AND DESIGN OF MYCLAIM SYSTEM IN ABN AMRO

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Supervisor’s approval
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ANALYSIS AND DESIGN OF MYCLAIM SYSTEM IN ABN AMRO

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Abstract

Claim reimbursement process is one of the most important things for employee in every company. ABN AMRO is known as one of the largest foreign banks in Indonesia. Previously, ABN AMRO was still using paper base system in claim reimbursement process. Thus, this paper will explore more about claim reimbursement process in ABN AMRO. Therefore, the objective of this study is to automate employee’s claim reimbursement system in ABN AMRO Indonesia by design, develop, and implement web-based application that can be use by a spreader user in Indonesia. This study will use SDLC (System Development Life Cycle) methodology for executing whole project of design, develop, and implement MYClaim System in ABN AMRO Indonesia. Furthermore, the result shown by the successful of implementation of MYClaim system until it reach “Go Live” phases and its system is used by all related stakeholder as planned before. This study concludes by executing the project thorough a SDLC based and committed to it, a project can be deliver as planned and required before.
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It is realized that this thesis has still many disadvantages. Due to this reason, any critic or suggestion to improve this thesis will be highly appreciated. However, the author still expects that this thesis can deliver benefits to the public listed companies, lecturers, students and anyone who has read this thesis.

Jakarta, December 8, 2008

The author
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